



SRL-RFSA Return For Service Authorization 2018

US-CAN Units. Terms and Conditions.



Customer **Date of SRL/s Returned:** _____

LIVE FORM

Information: **Contact person:** _____

| | |
|----------------------------------|--|
| Customer/ Agent Name: | Repaired units will be returned to customer mailing address: <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Mailing Address: | Contact Phone: |
| City: | Contact Person: |
| State Province: | E-mail: |
| Zip Code: | Fax: |

Instructions:

Upon receipt of SRL units SAS will perform a free factory inspection and estimate of the service/repair costs. The customer will be required to authorize repairs or decline repairs by signing and returning service Form E. Repair/Service authorizations require a customer purchase order specifying billing and return shipping address. Customer will pay shipping to SAS factory.

Service/Repair Terms:

Units requiring factory repair that are declined repair on Form E, will not be returned and earn a core credit of 20.00 toward purchase of any replacement model SRL. Core credits may be accumulated and redeemed by including a copy of the original Form/s E with a purchase order.

Warranty: SAS warrants all new and repaired units for 6 months from the date of purchase or when last service was performed.

See SRL Warranty version 2017. Warranty exclusions are listed below

- Fall indicator deployed
- Recoil spring damage
- Casing/Handle damage
- Missing labels
- Cable guide/spring damage
- Cable/Web layard damage

Complete the Following Information:

Customer Requests the Following

- Factory Inspection and repair estimate.
- Warranty. Requires original purchase or service invoice.

CANADIAN UNITS ONLY:

- Bi-annual inspection and repair estimate.
- Annual inspection and repair estimate.

Inspection Service Charge:

125.00 USA Includes return shipping.
100.00 Canadian units. Shipping quoted separately.

Service Performed Includes:

- 1) Inspection w/no repairs.
- 2) Replacement labels/covers
- 3) USA units deduct 25.00 for Will Call

Payment for Service:

Payment by credit card or customer SAS credit account is required prior to return of repaired units.

SAS Factory

Ship to Address:

Super Anchor Safety
17731-147th St SE
Monroe, WA 98272 USA
Ph: 425-488-8868 Fax: 360-668-1717
E-mail to: shelley@superanchor.com

| (1) Unit No. | (2) ▲ Lot Mfg Date | (3) SRL Model | (4) ▲ Serial No. |
|-----------------|-----------------------|------------------|---------------------|
| 1 | | | |
| 2 | | | |
| 3 | | | |
| 4 | | | |
| 5 | | | |
| 6 | | | |
| 7 | | | |
| 8 | | | |

▲ If lot mfg. date or serial No. are missing, provide a copy of the original bill of sale and mark columns 2 and 4, N/A. SAS will assign replacement numbers.

Model: If the model is not readable from label, casing marks, or original invoice is not available, measure the cable length: 10ft(3m)=2906k / 20ft(6m)= 2904k / 30ft(7.5m)=2903k / 50ft(15m)=2901k and enter model in column 3.